

Older People Programme Joined up service transformation

Update and Options May 2013

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The Team

LCG / Local Leads

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- Dr Paul Van Den Bent (B & Pboro)
- Cathy Mitchell (B & Pboro)
- Jana Burton (Pboro Social Care)
- Dr Michael Grande (Cam Health)
- Dr Cathy Bennett (CATCH)
- Dr John Jones (Isle of Ely)
- Chris Humphris (IoE, Wisbech)
- Adrian Loades (Cambs social care)

CCG wide

- Dr Arnold Fertig
- Dr John Jones
- Andy Vowles
- Matthew Smith
- Dr Kirsteen Macleod
- Dr Caroline Lea-Cox
- Chris Humphris
- Martin Peat (Procurement)
- Gordon Lacey (Patient Rep)
- Brian Parsons (Patient Rep)

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Purpose

- Update on progress
- Explain options for improving services and care for older people
- Opportunity for local debate on options
- Questions and 'myth busting'

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PROGRAMME BACKGROUND

CCG strategic priorities & outcomes

Improving out of hospital care for frail older people

(headline outcome: reduction in emergency hospital bed days for older people, plus associated patient/carer satisfaction indicator)

Improving out of hospital end of life care

(headline outcome: patients enabled to die at home where it is their preferred place of death, plus indicators of patient experience and associated patient/carer satisfaction indicator)

Reducing inequalities: coronary heart disease

(headline outcome: reducing premature deaths from CHD age <75)

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What's the issue? (1)

- Population growth 2010 – 2016:

Peterborough:

- 23% growth in 65+ population
- 23% growth in 80+ population
- 32% growth in 85+ population

Cambridgeshire:

- 25% growth in 65+ population
- 18% growth in 80+ population
- 22% growth in 85+ population

- Minimum financial growth / flat cash for foreseeable future

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What's the issue? (2)

- Our current model of commissioning services for older people has serious shortcomings....
 - Fragmentation
 - Incentives not aligned
 - Reactive illness service
 - Measuring specific processes not outcomes
 - Local issues such as DTOCs, high occupancy, sharing of information
- Opportunity to make significant improvement, and to innovate

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Overall Programme Vision

- For older people to be **proactively supported** to maintain their health, well-being and independence for as long as possible, receiving care in their **home and local community** wherever possible
- For care to be provided in an integrated way with **services organised around the patient**
- To ensure that services are **designed and implemented locally**, building on best practice
- To provide the right contractual and financial **incentives** for good care and outcomes
- To work with **patients and representative groups** to design how we commission services

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Definition of integrated care

Integrated care means

Person centred coordinated care

Coordinated care is

“My care is planned with people who work together to understand me and my carers, put me in control, coordinate and deliver services to achieve my best outcomes”

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Local design and outcome specifications

- LCGs working in systems have developed their **local vision** for integrated older people services
- **Mapped existing** local services, identifying strengths & weaknesses
- Specified local **success criteria & outcome metrics** (over & above Emergency Bed Days & patient satisfaction measures)

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Engagement

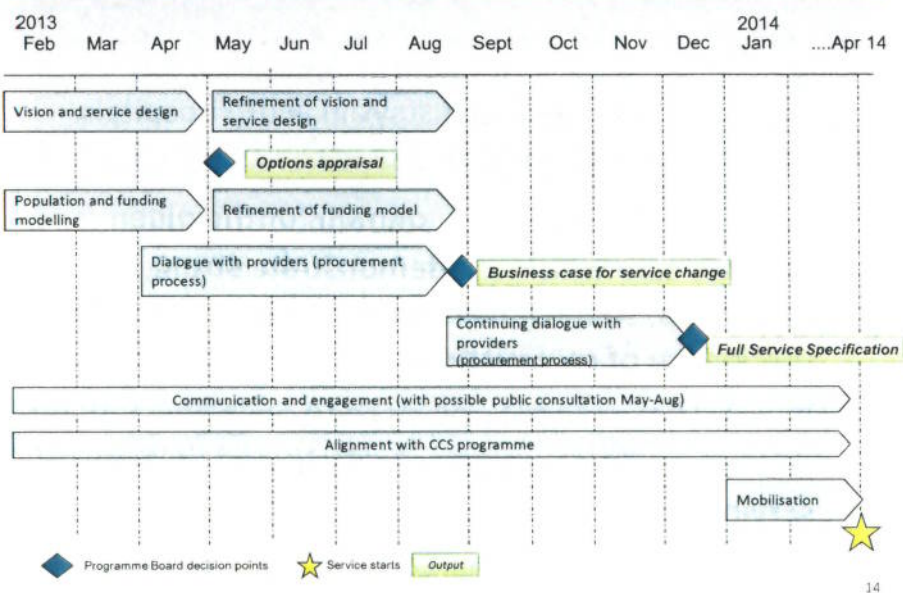
- Local engagement approaches
- CCG 5th March Stakeholder Event, facilitated by Chris Ham, CEO from the Kings Fund
Over 100 delegates attended from Local health care providers, health and social care commissioners, voluntary organisations and patient representative organisations
- CCG 16 April Provider Engagement Event
Over 100 delegates attended from 50 organisations

Early innovation and pilots

- MDT working in several LCGs to enable front-line staff to coordinate / manage care for identified patients
- The FIRM rapid response service
- Mobile Falls pilot in Cambridge
- Care Network Community Navigators

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Workplan



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Children's Services - Next steps

Actions	Time-scales
Development of vision & outcomes, critical success factors and Options	10 th May
All commissioners workshop to review Critical Success Factors and options	w/b 15 th May or 22 May
CCG Governing Body to consider Options Appraisal, and make decision on way forward	4 th June
CCS Transition Steering Group receive Options Appraisal paper for information / comment	6 th June
Other commissioning bodies to consider Options Appraisal and make decision on way forward	By end of June

QUESTIONS

